

City of FLORENCE UTILITIES

Post Office Box 877
Florence, AL 35631-0877
Telephone (256) 760-6512
Fax (256) 760-6322

CustomerService@FlorenceUtilities.com



Application For Service

WWW.FLORENCEUTILITIES.COM

Account Number	Location	Location Address
Social Security Number	Name	Miscellaneous Information

The undersigned hereby applies for utility service to be supplied at any address served by the City of Florence Utilities, including upgrades and changes in service. The applicant agrees to pay for said services as measured by the City's meters according to the applicable rates.

The applicant agrees to permit authorized agents of the City free access to the premises of the consumer to read meters, test, repair, remove or exchange any or all equipment belonging to the City.

The City will have the right, but will not be obligated to inspect any installation before utilities are introduced, or at any later time and reserves the right to reject any installation, wiring or appliance not by City standard, but such inspection or failure to inspect or reject, shall not be regarded or as an expressed or implied warranty or guaranty against defects in installation, wiring or appliances and will not render the City liable or responsible for any loss or damage, resulting from defects in the installation, wiring or appliances or from violation of the City's rules and regulations, or from accidents which may occur upon the customer's premises.

The applicant agrees that the application is subject to the City's Ordinances and its Rules and Regulations and Service Policies now in force or as may hereafter be adopted, copies of which are open for inspection at the office of the City, and that such Ordinances, Rules and Regulations and Service Policies are a part of this agreement.

The applicant agrees to pay the cost of collection or enforcement of any terms hereof. The applicant also agrees to pay all expenses, including reasonable attorney's fees incidental to collection for service rendered to the applicant by the City.

Special Security Light Provisions:

If the customer is applying for security light service, the customer agrees to pay for the service for one year from the date of initial service and from year to year thereafter until terminated by the customer on 30-day written notice to Florence Utilities, unless otherwise agreed. If the customer requests discontinuance of the lighting service prior to the expiration of the initial term of this contract, the balance of this contract shall be accelerated and become due and payable on next bill. All poles, wiring, fixtures and other equipment installed by Florence Utilities shall be, and remain, the property of the department.

Signature: _____

(Applicant)

Date: _____

Natural Gas Flow-Valve Provisions:

Our natural gas system is required to comply with all Pipeline Safety Regulations as set forth in 49 U.S.C. 5103, 60112, 60104, 60110, and 60118; 49 CFR 1.53, Part 192.

When a service line serving only one residential customer is installed or replaced, Section 192.383 requires the gas system to offer the customer the option of having an EXCESS FLOW VALVE on that service line. Upon request, our system will install an EXCESS FLOW VALVE meeting the performance standards set forth in Section 192.381. An EXCESS FLOW VALVE is intended to stop the flow of gas should the flow exceed a set rate such as when the service line is broken by construction or other accidents.

Should you desire an EXCESS FLOW VALVE be installed on a new or replaced service line, YOU, THE CUSTOMER, must bear all costs associated with the installation, maintenance, and any future replacement or removal of the VALVE.

The cost of installation must be paid in advance in the amount of \$250.00. Any maintenance and/or replacement cost would be billed at the time this work is done.

Additional Information

1. Installation of an excess flow valve is not mandatory.
2. An excess flow valve will not protect against the following events:
 - Customer appliance gas leaks.
 - Small gas service line punctures.
 - Gas meter set leaks.
3. The Florence Utilities Department makes no express or implied warranty for continued proper excess flow valve operation under normal use conditions and/or false valve closure under any gas system operation conditions.
4. Additional information may be obtained by calling our office.

____ YES - I DESIRE AN EXCESS FLOW VALVE INSTALLATION ON MY NATURAL GAS LINE FOR A COST OF \$250.00

Signature: _____

(Applicant)

Date: _____

____ NO - I DECLINE THE OFFER TO INSTALL AN EXCESS FLOW VALVE ON MY NATURAL GAS LINE

Signature: _____

(Applicant)

Date: _____